



FERN
Plastic Products Ltd.

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QUALITY POLICY

The Quality Policy of Fern Plastic Products Ltd is to provide products and services which give total customer satisfaction while meeting all applicable regulatory requirements.

Our Quality Management System conforms to BS EN ISO 9001:2015 and is based on the following principles.

- **Focus on customer expectations**
- **The involvement and appropriate training of all people in our organisation**
- **A systematic and factual approach to identify, understand and manage our processes and systems to achieve the Company objectives.**
- **A continual improvement culture.**
- **The promotion of mutually beneficial relationships with customers and suppliers.**

By adhering to our system and objectives we hope to attain our ultimate target of total customer satisfaction.

All of our employees are aware of and understand this Quality Policy.

This policy and other fundamental company objectives are reviewed annually for continuing suitability.

Iain Graham
Managing Director